

TERMS AND CONDITIONS OF HIRE:

Please read carefully to ensure that this activity is suitable for your group (we do not permit solo hires).

The group leader must complete a Marina Watersports Equipment Hire Form. Each member of the group must be named and ages given. Before venturing out onto the water each adult will be required to sign a Medical Consent, Safety & Risk Declaration Form and confirm your agreement of our Terms and Conditions (which are outlined below). Copies of these forms will be retained for our records.



Please arrive fifteen minutes before the hire time you have booked in order to complete the paperwork.

- Anyone under the age of 18 must be accompanied by an adult. The minimum age is 5 years old and if there is more than 1 child under the age of 9 there must be at least two adults.
- Maximum paddler weight is 18 stone (following guidelines of buoyancy aids and equipment manufacturers)
- Both children and adults must wear a correctly fitted buoyancy aid (these will be provided)
- Solo kayakers/paddle boarders are not allowed.
- All our equipment is routinely checked on a daily basis before release to the user.
- We will check the day's weather forecast and plan a safe tidal window.
- Before a group can access the water, we will brief you on safety and advise where you are permitted to paddle, time on and expected time off the water.
- Each group will be subject to a competency assessment unless proof of competency is presented, for example a BCU qualification. This is at our discretion.
- You will be checked for appropriate clothing for the activity. A change of clothes is recommended as you will get wet. A shorty wetsuit is most suitable. In sunny conditions, sunglasses, sun protection and a hat are recommended. We suggest water shoes or old trainers that you don't mind getting wet.
- We recommend you do not take valuables on the water and you do so at your own risk. We do however require at least one member of the party to carry a mobile phone, which must be carried in the waterproof case provided.
- You will be instructed in the safe carrying of the Kayak.
- The leader of your group will need to provide a returnable deposit.





Remember... We want you to be safe and have fun!

When participating in an outdoor environment the safety of your group is our main priority. With this in mind all of the activities that are offered and undertaken have been assessed for the risks that they present

IMPORTANT TO REMEMBER WHEN OUT ON THE WATER:

The weather and a change in the environment/sea state will affect your time on the water. It is important to use good judgement in keeping safe on the water and this depends on the experience of your group, their age and their comfort; please consider these points when you are out on the water. **If in any doubt...come back!**



SAFE HAVENS

There are safe havens should you need them in an emergency:

Safe havens will be marked on the map provided with accompanying emergency contacts in the Kayak storage bag.

- Town Quay Jetty - available at all states of tide.
- Visitors Pontoon - within the main channel available at all states of tide.

If in doubt;

If the tidal current is too strong paddle to the edge of the channel by the footpath and white deckhouses..... It will be less strong there.

Deckhouse slipway - pebble beach at low tide but an easy walk to the marina.

If you run out of tide simply follow the channel by foot to the Marina. You might need to carry the kayaks/SUP board but that means you have severely misjudged your timings and we will have found you by then..... so don't panic.

Timed sessions and Return procedure

Your set off and expected return time will be recorded. You will be met at the end of your session to return the equipment, so please call if you are going to be back early or delayed.

If the expected time on the water has passed and there has been no communication from your group, then we will call to find out where you are.

Lost Group Procedure

If you or your group are lost or need help, please refer to the map and emergency card.

Should we not hear from you or your group after the return time has passed, we will make contact on the given mobile number, if no reply we will make a full visual search of all designated zones, if not sighted we will take the following steps:

- contact Chichester Harbour patrol
- contact RNLI
- contact the Police

Your Responsibilities

- Please respect other water users
- Please keep a safe distance from boats
- Please show consideration to our wildlife and natural habitat (please refer to the attached code of conduct)
- Please take all of your rubbish home with you.



BE SAFE, HAVE FUN!